Liberty
2300 Victory Dr
Columbus, GA 31901

T 855-216-6305

libertyenergyandwater.com

August 15, 2022

Dear Liberty Customer,

We recently learned that we had a system issue resulting in a delay in your billing, due to converting to a new billing system.

We want to first apologize for this issue and assure you that it has been fixed. The full amount due is now posted to your account and will be available on your August bill.

We recognize the financial strain this may cause, and we will be glad to work with you to create an appropriate payment plan. If you would like to create a payment plan, please call us at 1-855-216-6305.

At Liberty, our customers are at the center of all we do, and we work daily to find ways we can better serve you, including the implementation of better tools and technology. We are confident our new system will do that and appreciate your patience and understanding throughout this transition.

Please call our customer care team at 1-855-216-6305 with any questions or concerns. We're here to help.

Sincerely,

Liberty